

**30**  
YEARS  
OF SIMPLICITY  
emporia



emporia  
CLASSC 2G

**Thank you for purchasing a product emporia!**


Please read through the instruction manual before using the phone in operation.

Eveline Pupeter, emporia Telecom  
[www.emporia.eu](http://www.emporia.eu)




## › YOUR MOBILE PHONE AT A GLANCE

- 1 Loudspeaker
- 2 Display (screen)
- 3 On/Off key
- 4 Handset volume controls &
- 5 Keypad lock
- 6 Torch button
- 7 Menu key
- 8 Camera button
- 9 Answer/OK key
  - Start or accept a call
  - In the menu: Confirm selection
  - On standby: Access **Call info**
- 10 Arrow keys
  - Use these to flick through your **Contacts** and the menu
  - When the phone is on standby, press to access **Favorites**.
  - When the phone is on standby, press to access **Contacts**.
- 11 Hang up / Back / Delete key
  - When in a call: End
  - When in the menu: One step back
  - When entering digits or letters: Delete
- 12 Speed dial keys
- 13 **1**-key (voicemail)

14  **key:** Indicates the charge status of the battery by flashing:

- Red flashing: The battery is almost empty
- Green flashing: The battery is charging
- The light is on constantly: The battery has finished charging

15  **key:** Blue flashing indicate a missed call.

Goes out once the call info has been accessed.

16 **Torch**

17  **Emergency button**

18 **Loudspeaker**

19 **Camera lens and camera light**

20 **Battery cover** (two versions: with and without emergency button)

21 **Headset port**

22 **Port for USB charging cable**


> **Symbole am Display**

 Network signal strength

 Roaming (abroad)

 Battery indicator


 Missed call

 Call forwarding

 New message

 Profile: Silent/Sleep mode

 **MAX** Profile: Maximum/Bus mode

 Profile: Meeting/  
Theater mode

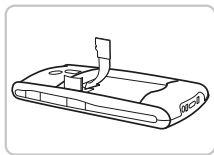
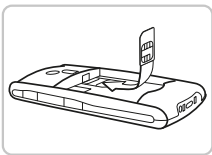
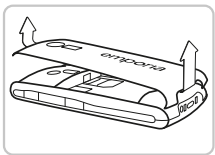
 Alarm clock on

 Bluetooth activated

 Bluetooth connected

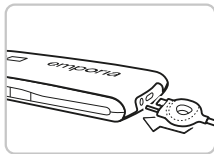
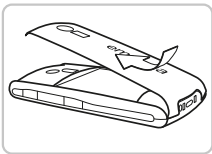
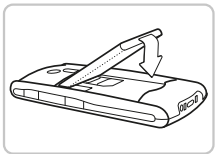
# 1. GETTING STARTED

## › Inserting a SIM card



- Remove the battery cover (opening in the top left-hand corner)
- Slide the SIM card into the SIM card holder with the gold contacts facing down.
- Slide your data card into the card holder with the gold contacts facing down.

## › Inserting and charging the battery




- Insert the battery, making sure that the battery contacts touch the phone's gold contacts.
- Place the battery cover over the battery and press it down until it clicks into place.
- Plug the charging cable into the USB port on the bottom of the phone.

**!** *Attention: Charge the battery for at least four hours before the first time you use it. Only use batteries and chargers that are permitted for use with this specific model.*

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## › Turn phone on or off

- Pressing the  key (on the side of the phone) for at least two seconds switches the phone on resp. off.

## › Using a new SIM card for the first time:

Enter the four-digit PIN code (personal identification number)

⇒ Press  to confirm the code



 *The PIN code is a four-digit number that is intended to prevent somebody else from being able to switch on your mobile phone. You have a maximum of three attempts to enter the correct number. If you enter the wrong number three times in a row, you will only be able to unblock the SIM card with the PUK code. You will find the PIN code and PUK code in the documents supplied by your network operator.*

⇒ Select a **Language** by pressing  and  ⇒  ⇒ **Set time**

⇒  ⇒ **Set date** ⇒  ⇒ Select a **Text size** by pressing  and

: You can choose **Small** or **Large** ⇒ 

## › Saving energy


If a few seconds pass without the phone receiving any input from you, the screen will go blank to save energy. In the event of an incoming call or you pressing any key, the screen will automatically light up again. If the keypad is set to lock automatically, the phone will only respond if the green  button or the  key is pressed.

## 2. USING THE PHONE

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In standby mode the phone is on, but is not running any applications (calls, SMS messages, etc.).

### › Using the menu

Press the  key (on the side of the phone) to open the menu.


- Press  and/or  to flick through the menu items.

At the top of the screen, the menu item currently highlighted will be displayed.

- Press  to open a menu item.
- Menu items can be selected directly using the digits assigned to them.
- Options which you can select by pressing  or  are displayed at the bottom of the screen.
- To return to standby mode, press  several times.

### › Dual-function keys

Some keys have additional functions if they are pressed and held down for a few seconds:

 **key:** Listen to your voicemail

 **key:** + for country code, e.g. +49 for Germany




 **key:** Show missed calls

 **Torch button:** Torch on continuously when the phone is on

### 3. CALLS

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#### › Incoming call

- To answer: Accept the call by pressing .
- To reject: Press .
- To mute the ringtone temporarily:  
Press the  button (on the side of the phone).





#### › Ending a call

Press .


#### › Dialling

Enter the number you want to dial (incl. the area code) using the keypad. ⇒ Start the call by pressing .

#### › Redialling

When the phone is on standby, press  to view your call history.  
⇒ Press  and  to select a number.  
⇒ Start the call by pressing .

#### › Hands-free mode

Press  during a call to open the Options and turn the hands-free function on or off.

## 4. SMS MESSAGES

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- › Menu items: **Write message, Received, Unsent, Sent, Delete messages, Templates, Blocked numbers for messages, Send contact by SMS, SMS in PhoneBK, Message settings**

- › **Writing a message**

 ⇒ **Messages** ⇒ **Write message**

Enter text using the keypad.

Each key has several characters assigned to it, which can be selected by pressing the respective key several times.

(E.g. 2x , 1x , 3x , 3x ) and 3x ) for Hallo)

The symbols available vary according to which language you are using.

- › **Input method**

Press  to change the input method.

**abc** ⇒ Lower case only

**Abc** ⇒ Upper and lower case


**ABC** ⇒ Upper case only


**123** ⇒ Digits

- › **Sending a message**

**Options** ⇒ **Send to** ⇒ Enter a number or open Contacts by pressing **Search**.

- › **Receiving a message**

Received messages are indicated by an audio signal and the  symbol.

- Press  to open a received message immediately.
- To view your message list, select **Messages** ⇒ **Received**.




## 5. CAMERA AND PHOTO ALBUM



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Your phone has a camera. You will find photos you have taken in the menu under **Photo album**.

### › Taking a photo

In standby mode, enable the camera by pressing  on the side of the phone.

When the camera is enabled:




- Press  to take a photo.
- Press  to open **Options** for the camera.

Available options: **Self-timer, Effect, Size, Quality** and **Night mode**


 *When the night mode is switched on, the camera light is activated when shooting.*

### › Photo album

Your photos will be saved in the **Photo album** menu.

- Press  and/or  to flick through the photo album.
- Press  to open **Options** for the selected picture.

Available options: **View, Send, Wallpaper, Contact photo, Rename, Delete, Delete all** and **Memory**

 *You can connect your phone to a PC using the USB data cable and transfer your photos.*

## 6. TOOLS

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- › Menu items: **Alarm clock, Birthday reminder, Calender, Calculator, Camera, Bluetooth, FM Radio**

### 6.1 Bluetooth

This function allows you to use Bluetooth-enabled hands-free kits wirelessly.

- **Bluetooth on/off**
- **Connect** ⇒ **Search for new devices**

Search for devices you want to connect

⇒ Select devices by pressing .

Devices that have been connected before will be recognised and connected automatically.



- **Manage devices** ⇒ **Visibility** ⇒ **On**


Make your phone visible so that it can connect to a Bluetooth device.

### 6.2 FM Radio

- › Menu items in **Options: Channel list, Manual input, Auto search, Loudspeaker, Info, Exit**

- › **Station search:**

You can set the station with the  or  key.

-  *You cannot change the volume if you are in an Options menu item. In this case first close the Options menu.*

## 7. CONTACTS

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- › Menu items: **Search name, Add contact, Edit contact, Delete, Send contact by SMS, Copy contact, My number, Speed dial keys, Emergency numbers, Phone book settings** and **SMS in PhoneBK**.


- › **Saving contacts (name and number)**

 ⇒ **Contacts** ⇒ **Add contact**

⇒ Enter name and number




⇒ **Contact photo:** Select Yes or No


Save each new entry by pressing .

-  *Always save names and numbers with the international dialling code, e.g. save +41 for Switzerland, +43 for Austria and +49 for Germany.*

- › **Searching for contacts:**

 ⇒ **Contacts** ⇒ **Search name** ⇒

⇒ Press  and  to flick through the entries or enter the first few letters of the entry you're looking for using the keypad (and continue flicking with  if necessary).

⇒ Once you've selected an entry, press  to start a call.

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› **Speed dial keys**   

You can assign speed dial keys to numbers you call often.

- **Saving a speed dial key**

⇒ Press one of the speed dial keys

⇒ Enter a **name** and **number** or

**Search** for a contact in the phone book.

- **Changing or deleting a speed dial key**

⇒ Open the menu item **Speed dial keys** in the **Contacts** menu.

⇒ Select a speed dial key and change or delete its link to a particular contact.

## 8. SETTINGS

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- › **Menu items: Silent/Sleep mode, Sound & alerts, Handset volume, Handsfree volume, Display & light, Time & date, Language, Text size, Predictive text input, Camera settings, Call waiting, Call forward, Suppress number, Help texts, Auto keylock, Network selection, Service selection, Favorite key, Voicemail number, Emergency numbers, Emergency button, Security settings, Phonebook settings, 0000 to enter Settings, Master reset**

### 8.1 Sound & alert

You can personalise the settings for tones, signals and vibration or select a set of predefined settings (profile).

- › **Menu items: Ringtone, Alarm melody, Ringer volume, Silent/Sleep mode, Meeting/Theater mode, Maximum/Bus mode, Increasing ring, Vibra for call, Vibra for alarm clock, Key tones, Message tone, Vibra for messages, Handset volume, Handsfree volume, Message volume, Message melody, Confirmation tone, Emergency tone**

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› **Silent/Sleep mode**

Visual notifications only (torch LED flashes, notifications on the display), no ringtone, no vibration function

› **Meeting/Theater mode**

Visual notifications (torch LED flashes, notifications on the display), device vibrates, no ringtone


› **Maximum/Bus mode**

Key tones, SMS tone and vibration function activated, ringtone volume is set on maximum

› **Key tones**

Specify whether or not you would like the phone to make an audible signal (**click, tone, voice announcement** or **silent**) when a key is pressed.

Activate the voice announcement to have the number buttons read aloud when pressed.


 *The voice announcement function will only work if English, German, Italian or French has been selected as the phone language.*

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## 8.2 Keypad lock

You can protect your phone against accidental pressing of keys with the key lock.

### › Manual key lock

Press the  key on the side of the phone for two seconds.


**Keypad locked** appears on the screen.

The  symbol on the screen then shows that the keypad is locked.

### › Automatic keypad lock



Open the menu **Settings** and then the item **Auto key lock** and select whether the keypad is to be locked automatically after **15 sec.**, **30 sec.**, **1 minute** or **5 minutes** without use or whether this function is to be switched off.

### › Unlocking the key lock

Press the  key for two seconds.



**Keypad unlocked** appears on the screen.

The phone then responds to every press of a key again.

 *If the key lock is active, the phone will only respond if the green button or the  key is pressed. If any other key is pressed, the screen will remain dark to save energy.*


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## 8.3 Favorite key

On the  button, you can define a function that you want to use frequently. If you press  in standby mode, this function is started directly.

### › Selectable Functions:


**Write message, Alarm clock, Calculator, Calendar, Silent/Sleep mode, Received** (messages), **FM radio**

 *The favorite key can not be assigned a telephone number, use the speed dial keys.*

## 8.4 Voicemail number

Enter the number for your voicemail.

You will find this number in the documents supplied by your network provider.

Press and hold the  key to listen to your voicemail.

## 8.5 Security settings

- **PIN:** PIN request on/off, change PIN
- **Phone code:** on/off, change (factory preset code: 1234)

## 8.6 Master reset

You can restore all the factory settings on your phone (factory preset code: 1234).




## 9. EMPORIA EMERGENCY CALL FUNCTION




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If you use the battery cover with the integrated emergency button, you can use the phone's emergency call function.

Read the instructions carefully and set the emergency call function according to you needs. You can save up to five emergency numbers (family members, friends and official institutions).

- In an emergency press and hold the emergency button on the back of the phone. (This works even when the keypad is locked.)
- The five preset numbers will be dialled automatically in the order you have saved them in. If it is not possible to get through to anyone on the first number, the second number will automatically be dialled. If it is not possible to get through to anyone on the second number, the third number will automatically be dialled, and so on. (The phone will go through a list of five numbers a maximum of three times.)
- At the same time as each emergency call, a text message (SMS) will be sent to the contact, saying: **"You are about to receive an emergency call. An audible warning signal will sound when you answer the call. Please press the 0 key three times to establish the connection."**

 *The contact must press the 0 key three times within 60 seconds, or the call will be disconnected (to prevent your emergency call going through to a contact's mailbox).*

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- From the moment you make an emergency call, your emporia phone will automatically answer any incoming calls for one hour. To disable this function, press and hold the  button for approx. three seconds or turn your device off completely using the  button and then turn it on again.
  - To cancel the emergency call, press and hold .
  - During the emergency call, a warning tone will sound continuously, to alert anyone nearby and the person being called.
  - If you do not have any emergency numbers saved, have no credit on your prepaid phone card or are connected to a foreign network without permission (e.g. roaming is not activated), 112 will be dialled when you press the emergency button.

 *If you want to add the number of an official institution such as the police or fire brigade as an emergency number, you must check that this is okay with the respective institution beforehand. We do not assume liability for any costs incurred through you calling such an institution by mistake.*

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› **Adding/editing emergency numbers**

 ⇒ **Contacts** ⇒ **Emergency numbers**

⇒ **Add emergency number**

⇒ Select an entry (e.g. **EmNo. 1**) by pressing  

⇒ Select **Ok** by pressing 

⇒ Select **Private** or **Help organisation** 

⇒ Select a contact

› **Activating the emergency button**

In the **Settings** menu

⇒ **Emergency button**

⇒ **On/Off**

› **Pre alarm**

The pre alarm is a warning tone that sounds for ten seconds and alerts anyone nearby to the emergency call.

After this, the emergency call sequence starts.

In the **Settings** menu

⇒ **Sound & alert**

⇒ **Pre alarm**

⇒ **On/Off**

## › GUARANTEE AND SERVICE

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<b>Manufacturer:</b>	emporia telecom GmbH + CoKG Industriezeile 36, 4020 Linz, Austria
<b>Importer:</b>	Emporia UK and Ireland Limited · 1 <sup>st</sup> Floor, Building 2 Croxley Business Park, Watford, England
<b>Contact:</b>	www.emporiatelecom.co.uk or www.emporiatelecom.ie
<b>Brand name:</b>	emporia
<b>Model:</b>	emporiaCLASSIC2G (V26-2G)

### › Scope of delivery

- **Mobile phone:**  
emporiaCLASSIC2G (V26-2G)
- **Extra battery cover without an emergency button**
- **Battery:** AK-V99
- **USB cable**
- **AC adapter:** RL-C160A / RL-600mA-UK
- **Table charging unit:** TL-V26

### › Support

- **Emporia Service Centre**  
Mon.-Thu. 9:00-4:00 · Fri. 9:00-1:00  
service@emporiatelecom.co.uk
- **UK-Hotline:** +44 · 1923 · 947778  
www.emporiatelecom.co.uk/service
- **IE-Hotline:** +353 · 1 592 6339  
www.emporiatelecom.ie/service

### › Guarantee

- This guarantee is only valid if original batteries supplied by emporia have been used.
- **Mobile phone:** 12 months
- **Battery:** 6 months

### › Technical details


- **Dimensions:** 121.5 × 58 × 16.5 mm
- **Weight:** 99 g
- **Battery:** Li-ion 3.7 V, 1100 mAh, 4.07 Wh (replaceable)
- **AC adapter:**  
input: 100 - 240V AC, 50/60 Hz, 0.3 A;  
output: DC 5.0V, 0.5 A
- **Table charging unit:**  
input = output
- **Standby time:** 350 h\*
- **Talk time:** 360 min\*  
(\*The battery life can be reduced depending on network coverage and active applications.)
- **Internal antenna:**  
SAR body: 0.79 W/kg  
SAR head: 0.6 W/kg  
SAR-limbs: — W/kg
- **Operating temperature range:**  
-10° - +40°C
- **Hearing Aid Compatible M4/T4**
- **Bluetooth V3 + EDR**

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## > Frequencies

- **BT:** 2402 MHz - 2480 MHz  
Transmitter power: < 0.0016 W
- **FM:** 87.6 MHz - 107.9 MHz
- **E-GSM 900/GPRS 900/EGPRS 900:**  
TX: 880 - 915 MHz; RX: 925 - 960 MHz  
Transmitter power: < 2.0893 W
- **E-GSM 1800/GPRS 1800/EGPRS 1800:**  
TX: 1710 - 1785 MHz; RX: 1805 - 1880 MHz  
Transmitter power: < 0.912 W

## > Safety information

- Turn off your phone in hospitals and whenever you are near medical equipment. There should always be a distance of at least 20 cm between a pacemaker and the phone when it is on.
- Never try to control a vehicle while holding the phone in your hand. Always comply with relevant national laws and traffic regulations.
- Turn off the phone whenever you are travelling in an aeroplane.
- The phone must be switched off whenever it is near a petrol station or other places with explosive substances.
- Never shine the LED torch in the eyes of people or animals! (Protection class 3)
-  To prevent hearing impairments, do not use the phone on a high speaker volume for extended periods of time. Do not hold the phone to your ear when hands-free mode is activated or the emergency button has been pressed.
- Using a headset on a high volume can cause hearing impairments. Check the volume of the headset you are using.
- The phone and the accessories may contain small parts. Keep the phone out of the reach of young children.
- As a precaution, we recommend disconnecting the phone from the charger during thunderstorms.

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## › Intended use

- The mains adapter serves as a separator between the product and your mains supply. The mains supply must be close to the device and easily accessible.
- This device has been tested for typical applications where the device is carried on the body. To meet the RF exposure requirements, the minimum distance between the body, in particular the user's head, and the handset including the antenna must be 0 cm. Belt clips, holsters and similar accessories from third parties used with this device must not contain metallic components. Accessories carried on the body that do not meet these requirements may not meet the RF exposure requirements and should be avoided. Only use the device's built-in antenna or an approved antenna.
- This device complies with the essential requirements and other relevant provisions of Directive 2014/53/EU. All the important radio test cases have been written.
- Caution: Risk of explosion if the battery is replaced by the wrong type. Dispose of the used batteries according to the instructions.
- The device complies with RF specifications when the device is 5 mm from the body.
- This phone is robust and designed for mobile use. However, it still needs to be protected from moisture (rain, bathroom water, etc.) and heavy impacts.
- It is only designed for European network standards (AT, BE, CZ, DE, DK, ES, FI, FR, GB, HR, HU, IE, IT, NL, NO, PL, PT, SE, SI, SK, SZ and TR).
- Do not leave it where it will be directly exposed to the sun.
- Using it for any purpose other than that described above will result in damage to the product. Doing this also entails hazards such as fire, electric shocks, etc. This product must not be changed or modified, and the casing must not be opened.
- The adapter is only suitable for use in conjunction with a standard household mains socket that is connected to your electrical grid and uses 100-240 volts, 50/60Hz (10/16A), of alternating voltage.

## > Disposal

### • Disposing of the packaging

The packaging and packaging aids are recyclable and should be recycled.



### • Disposing of the battery

Batteries should never be disposed of as domestic refuse! As a consumer you are legally required to return used batteries. They can be handed in at one of your community's local collection points or at specialist stores.



### • Disposing of the device

If this product ever wears out, please don't dispose of it as domestic refuse. To ensure you don't cause damage to the environment, take it to a collection or recycling centre where used devices are processed for recycling in an environmentally friendly manner.



## > Declaration of conformity (DOC)

emporia telecom GmbH + CoKG

(Industriezeile 36, 4020 Linz, Austria), hereby declares that the

**emporiaCLASSIC2G (V26-2G)**

telecommunication or radio device complies with Directive 2014/53/EU.

The full text of the EU declaration of conformity can be viewed on this web page:

<https://www.emporia.eu/doc>

A handwritten signature in black ink that reads "Eveline Pupeter". To the left of the signature, the letters "CE" are printed in a light grey font.

Eveline Pupeter

CEO, emporia Telecom

01/05/2021, Linz/Austria



<https://www.emporia.eu/doc>

- DE Druckfehler, Irrtümer und technische Änderungen vorbehalten.
- EN Subject to mistakes, printing errors and technical changes.
- IT Con riserva di errori di stampa, inesattezze e modifiche tecniche.
- FR Toutes erreurs d'impression, erreurs et modifications techniques réservées.
- NL Drukfouten, vergissingen en technische wijzigingen voorbehouden.

