

English



emporia TALKsmart

Wi-Fi
connection
or mobile
data tariff
required

> YOUR MOBILE PHONE AT A GLANCE



- 1 **Loudspeaker**
- 2 **Message line**
- 3 **Display (screen)**
- 4  **Navigation ring**
 - For navigation in menu and lists
- 5  **Left function key**
 - Press this to select the option shown in the bottom left-hand corner of the screen (e.g. Menu, OK, ...)
- 6  **Selection key**
 - To confirm selections
- 7  **Right-hand function key**
 - Press this to select the option shown in the bottom right-hand corner of the screen (e.g. Name, Back, ...)
- 8  **Green key**
 - Start or accept a call
 - Standby: Open numeric input for call

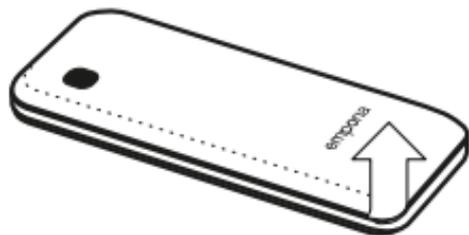
-
- 9  **Red key**
 - Standby: Lock phone
 - When in a call: End
 - In menu: Back to standby mode
 - Press and hold: Switch phone on/off
 - 10  **1 key** (voicemail)
 - 11  ***+ key** (unlock keypad)
 - 12  **# key** (MUTE)
 - 13 **Headset port**
 - 14 **Port for USB charging cable**
 - 15 **Camera lens and flash**
 - 16 **Loudspeaker**
 - 17 **Battery cover**

› Icons in the message line

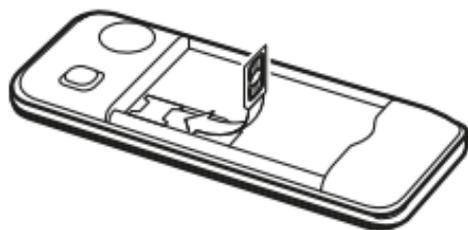
-  Network signal strength
-  Roaming (abroad)
-  Battery scale
-  Missed call
-  Call redirect
-  New message
-  Profile: Mute
-  Profile: Outdoor
-  Profile: Meeting
-  Alarm on
-  Bluetooth activated
-  Bluetooth connected
-  USB connection
-  Upload/download
-  Wi-Fi
-  WhatsApp
-  Radio

1. GETTING STARTED

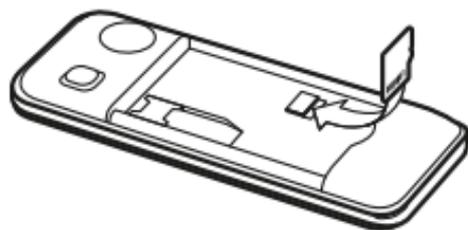
› Inserting a SIM card



Lift off the battery cover – start with the recess at the bottom left corner of the battery cover.

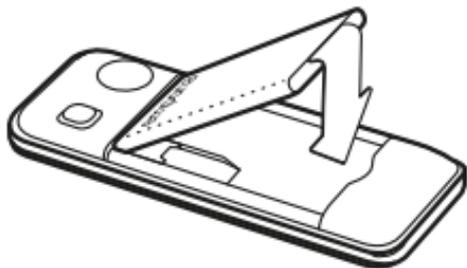


Slide the SIM card into the SIM card holder with the gold contacts facing down.

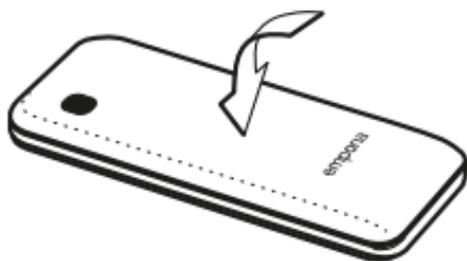


Slide your data card into the card holder with the gold contacts facing down. Press the locking tab down to remove the SIM card or data card.

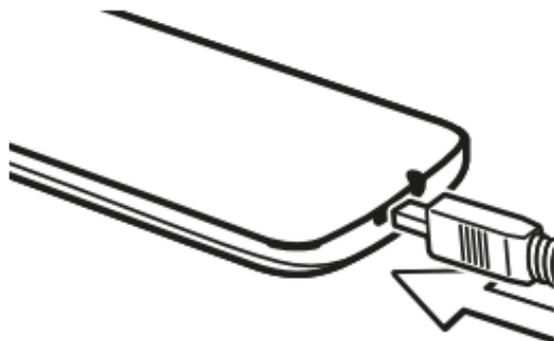
› Inserting and charging the battery



- Insert the battery, making sure that the battery contacts touch the phone's gold contacts.



- Put on the battery cover – press the battery cover down onto the phone until it clicks into place on each side.



- Plug the charging cable into the USB port on the top of the phone.

! *Attention: Charge the battery for at least four hours before you use it for the first time. Only use batteries and chargers that are permitted for use with this specific model.*

› Turning on the phone

- Pressing the  key for at least two seconds switches the phone on.
- To turn the phone off, press the  key for two seconds again.

› Using a new SIM card for the first time:

Enter the four-digit PIN code (personal identification number) ⇒ Press the left function key for **OK** to confirm.

- ❗ *The PIN code is a four-digit number that is intended to prevent somebody else from being able to switch on your mobile phone. You have a maximum of three attempts to enter the correct number. If you enter the wrong number three times in a row, you will only be able to unblock the SIM card with the PUK code. You will find the PIN code and PUK code in the documents supplied by your network operator.*

2. USING THE PHONE

After starting, the phone is in standby mode.

In standby mode the phone is on, but is not running any applications (calls, SMS messages, etc.). One of three menu pages is displayed.

› **Menu items: Contacts, Camera, WhatsApp, SMS/MMS, History, Browser, Calendar, Gallery, Radio, Clock, Settings, Google Video, Music, Cleaner, Tools, App Folder**

› **Unlocking the phone:**

Press the  key for at least two sec. to unlock the screen.

Changing the screen lock: **Settings**

⇒ **Security** ⇒ **Screen lock**

› **Using the menu**

- Press  to toggle between the main menu pages.

Three dots at the bottom edge of the screen show the menu page you are viewing.

- Navigate through the menu items with the .

The selection is highlighted with a white border.

- Press the selection key  to open the selected menu item.
- Options which you can select with the function keys are shown at the bottom of the screen.
- To return to the main menu, press the red  key.

› Saving energy

If a few seconds pass without the phone receiving any input from you, the screen will go blank to save energy. In the event of an incoming call or you pressing any key, the screen will automatically light up again.

- Change the duration before switching to Phone idle:

Settings ⇒ **Display** ⇒ **Phone idle**

› Dual-function keys

Some keys have additional functions if they are pressed and held down for a few seconds:

-  **key:** Listen to your voicemail
Changing the voice mail settings: 
 - ⇒ **Options**
 - ⇒ **Settings**
 - ⇒ Name of provider
 - ⇒ Voicemail or call forwarding
-  **key:** Unlock keypad
-  **key:** Silent mode on/off
-  **key:** Switch phone on/off
-  **left function key:** Open message line

› How to write text

Use the  key to toggle between numeric and text input (language).

- Pressing the number key multiple times displays a list of letters; upper case letters follow the lower case letters.



- To input text, press the a number key multiple times (e.g. 2x , 1x , 3x , 3x , 3x  for Hallo)
- **Non-standard characters:**
Press the  key to open the menu for non-standard characters, press  to select the navigation ring, and then  selection key to apply.
- The symbols available vary according to which language you are using.

› Using the mouse pointer

Navigation in **WhatsApp** and in the **browser** relies on the mouse pointer and the  selection key:

- Use the  navigation ring to move the mouse pointer (cursor) to the position you want to click
- Now press the  selection key
- Use  left function key to change from an arrow display to a scroll display in mouse mode
- Press  right-hand function key to go back

3. CALLS

› Incoming call

- Accept the call with the  key or reject it with the  key
- Press the  selection key to reject the call and send a text message in response

› Connecting:

- **Dialling:** Enter the number you want to dial using the keypad
- **Open contact:** Open **Contacts** in the main menu, select the desired contact from the list
- **Redialling:** Open **History** in the main menu, select the contact from the list

⇒ Start the call with the  key and end it with the  key.

› During a call:

Use the left function key to open the

Options:

**Loudspeaker/Headset earpiece,
Mute/Unmute, Hold/Resume, Add call,
Send message**

- Use the  navigation ring to change the in-call volume
- Press the  right-hand function key to end the call

4. CONTACTS

› Saving contacts

(name and number)

Open **Contacts** in the main menu

⇒ Press the  left function key to open the **Options**

⇒ Press the  selection key to open **Add contact**

⇒ Select the storage location for the contact

⇒ Enter the name and number;
press the  key to toggle between numeric and text input

⇒ **Options** ⇒ **Save**

❗ *Always save names and numbers with the international dialling code, e.g. +41 for Switzerland, +43 for Austria and +49 for Germany.*

› Searching for contacts:

In the main menu open **Contacts**

⇒ Use the  navigation ring to browse the entries, or use the keypad to type the first letter of the entry you are looking for in the search box.

⇒ The selected contact is highlighted in blue

⇒ Press the  key to start the call

⇒ Press the  selection key to open the contact

5. CAMERA

› Taking a photo or filming

Open **Camera** in the main menu

⇒ The camera mode currently used (photo  or video ) is shown at the centre.

- Use the selection key to take a photo or start/stop a video recording
- Use the  navigation ring to change to photo or video camera or gallery 
- Depending on the mode, you can select camera settings  or flash settings 

6. WHATSAPP

Open **WhatsApp** in the main menu

› Navigation

Navigation in WhatsApp relies on the mouse pointer and the  selection key: See Section 2 »Using the phone«

› Setting up WhatsApp

You need to set up WhatsApp before you can use it for the first time:

- Enter your own phone number
- WhatsApp sends a text message to verify the input
- Enter a user name of your own choice
- ! *In WhatsApp only contacts that you have saved in Contacts and that are additionally registered with WhatsApp are displayed.*

7. SMS/MMS

› Receiving a WhatsApp message

A new message is indicated by the  WhatsApp icon in the message bar, and by a red circle  in the menu field.

› Opening a message

Open **SMS/MMS** in the main menu

- Use the  navigation ring to select an entry from the message list, and press the  selection key to open it
- Press the left function key to open the **Options:**
New message, Settings, Delete thread, Cell Broadcasts, Messages in SIM

› **Composing a new message**

Open **SMS/MMS** in the main menu

⇒ **Options** ⇒ **New message**

- Use the keypad to enter text, press the  key to toggle between numeric and text input
- **Entering the recipient:**
Type the first letter to search for the contact, or press  to go to Contacts
- **Entering text:**
See Section 2 »Using the phone«
- **Sending a message:**
Press the left function key to open the **Options** ⇒ press the  selection key to select **Send**

› **Receiving a message**

An incoming text message is indicated by an acoustic signal, a sign in the lock screen and a red circle marker  in the menu field. The unread message is highlighted in blue in the list of messages.

8. CALL HISTORY

› Opening call history

Open **History** in the main menu

- Menu items: **All, missed, outgoing, incoming**
- Press the  navigation ring to select the list, and select an entry in the list
- The selected contact is highlighted in blue
- Press the green  key to start the call
- A missed call is indicated by a red circle marker  in the menu field.

› Viewing call details

- Use the  navigation ring to change to the clock icon
- Press the  selection key to view details such as the call duration and call time
- **Options: Add to contacts, remove from call log, edit number before call**

› Deleting calls

Use Options to delete a call or the whole list

9. BROWSER

Open **Browser** in the main menu

› Navigation

Navigation in WhatsApp relies on the mouse pointer and the  selection key:
See Section 2 »Using the phone«

10. CALENDAR

Open **Calendar** in the main menu

› Open the day view

- Use the  navigation ring to browse the calendar, press the  key and  key to change months
- Use **Option** ⇨ **View** to view the appointments for the selected day

11. GALLERY

Photos are grouped in albums if they come from the same source. This means there is one album for camera photos, and another for WhatsApp photos, etc.

› Viewing a photo or video

Open **Gallery** in the main menu

- Press the  selection key to open the album; use the  navigation ring to switch between images
- Press the  selection key to display an image
- **Options: Share, Delete, Slideshow, Rotate left, Rotate right, Set picture as wallpaper/WhatsApp profile image, Details**

! You can connect your phone to a PC using the USB data cable and transfer your photos. After establishing the USB connection, activate **Connect as media device**.

You can use a data card to increase the storage capacity of your mobile phone. You can purchase these cards from electronics stores.

12. RADIO

› Using the radio

Open **Radio** in the main menu

- **Options: Auto search, Radio list, Headphones, Start recording, Recording file list**
- **Adjusting the volume:**
Use the  navigation ring up, down
- **Turning the radio on and off:**
Press the  selection key

› Searching for a radio station

- **Selecting a frequency:**
Use the  navigation ring left, right
- **Automatic station search**
Options ⇨ **Auto Search**
- **Selecting a station from the list:**
Options ⇨ **Radio list**

› Recording the radio signal

- **Recording:**
While the radio station is broadcasting press **Options** ⇨ **Start recording**
- **Stopping recording:**
Press the  selection key
- **Playing back a recording:**
Options ⇨ **Recording file list** ⇨ Select detail and press the  selection key

13. ALARM CLOCK

Open **Clock** in the main menu

- Menu items: **Alarm, World Time, Timer, Stopwatch**

› **Setting the alarm clock**

⇒ Press the  navigation ring to select an entry from the list

⇒ The selected entry is highlighted in blue

⇒ Press the  selection key to open and edit the **Settings**

- Enable/disable wake-up time
- Enter a label
- Define the repeat behaviour:
Every day, Workdays, Single
- Define the ringtone
- Enable/disable vibration
- Mute: Define duration
- Deleting

14. SETTINGS

- › Menu items
 - Popular
Wi-Fi, Bluetooth, Profiles, Display, Data usage
 - User
Location, Security, Date & Time, Language and input, Scheduled power on and off, More
 - System
Storage, Battery, Mouse control, Apps, Backup & Reset, About your phone

14.1 Wi-Fi connectivity

To set up a Wi-Fi connection, you need the name of the Wi-Fi network and the matching password.

- ❗ *If you already have a Wi-Fi network at home, you can usually find this information on the underside of the Wi-Fi router.*

In the main menu, open **Settings**

⇒ **Wi-Fi:**

- The slider at the top of the screen is highlighted in blue
- Press the  selection key to switch on the Wi-Fi function on the device; the slider turns green

-
- Below it, a list of available Wi-Fi network is displayed
 - Use the  navigation ring and  selection key to select the wireless network to connect to
 - Type the password for the Wi-Fi network in the input field
 - Select Connect
 - **Connected** appears under the name of the Wi-Fi network in the list of available networks.
 - Entering text: See chapter 2 »Use«

14.2 Bluetooth connectivity

In the main menu, open **Settings**

⇒ **Bluetooth:**

- Use the slider to switch on the Bluetooth function on the device
- Make your phone visible so that it can connect to a Bluetooth device.
- Select the device you want to pair the phone with from the list
- Pairing in progress
- Confirm a connection that has been found

! *Devices that have been paired before will be identified and automatically paired.*

14.3 Audio profiles

In the main menu, open **Settings**

⇒ **Profiles**

- Select one of the predefined audio profiles (**General, Mute, Vibration, Outdoor**)
- In the **General** profile you can edit settings for vibration, volume, ringtone, standard message tone, key dial tones, touch tones, screen lock sound
- Under **Option** you can create user defined audio profiles

14.4 Screen

In the main menu, open **Settings**

⇒ **Display**

Configure **Brightness, Wallpaper, Phone idle** and **Font size**

14.5 Data usage

In the main menu, open **Settings**

⇒ **Data usage**

- Selecting a network provider or Wi-Fi network
- Read off the data usage or switch mobile data on or off

14.6 Location

In the main menu, open **Settings**
⇒ **Location**

Use the slider to switch on the Location function on the device

! *Location detection can only be used in Battery saving mode*

14.7 Safety

In the main menu, open **Settings**
⇒ **Security**

To prevent your phone from being misused by other people, you can set a screen lock and a SIM card lock here. You can also specify how your phone will be protected when apps are installed.

14.8 Master reset

In the main menu, open **Settings**
⇒ **Backup & reset**

You can restore all the factory settings on your phone.

14.9 System update

In the main menu, open **Settings**
⇒ **About your phone** ⇒ **System update**

If an update for the device software exists, update notices are displayed. Select **Download**; once the download has been completed, select **Update now**.

15. INTERNET CONNECTIVITY

Opening an internet connection

- Long press on the  left function key in the main menu
- Use the  navigation ring to change to **Switch**

› Internet connection with mobile data

Use the  navigation ring to select **↑↓ Data**, use the selection key to enable or disable mobile data on the device

- ❗ *If you use the mobile data connection, your network tariff must have a mobile data volume. Ask your dealer or your network provider for more information.*

› Internet connection with Wi-Fi

Use the  navigation ring to select  **Wi-Fi**, use the selection key to enable or disable Wi-Fi on the device.

To use a Wi-Fi network, you need to open a connection once only (see section 4.1). After this, your phone identifies the Wi-Fi network and automatically opens the connection.

- ❗ *Wi-Fi is restricted to a specific location! If you leave the wireless range of the Wi-Fi network, the device will lose its internet connection.*

16. GUARANTEE AND SERVICE

- **Manufacturer:** emporia telecom GmbH + Co KG
Industriezeile 36, 4020 Linz, Austria
- **Importer:** emporia telecom GmbH + Co KG
- **Contact:** Eveline Pupeter ·
+43 (0)732 777717 446 · www.emporia.eu
- **Brand name:** emporia
- **Model:** emporiaTALKsmart (V800)

› Scope of delivery

- Mobile phone: emporiaTALKsmart (V800)
- Battery: AK-V800
- USB cable
- AC adapter: travel charger article no.: RL-V800

› Support

Emporia Service Centre

Industriezeile 36 · 4020 Linz · Austria

customer@emporia.at

www.emporia.eu

Mon - Thu, 8.30 am - 5.00 pm · Fri 8.30 am - 1.00 pm

- **Germany:** +49 · (0) 800 · 4004711
- **Austria:** +43 · (0) 732 · 7777 17 · 446
- **Switzerland:** +41 · (0) 8484 · 50004

› Guarantee

- This guarantee is only valid if the original batteries supplied by emporia have been used.
- Mobile phone: 24 months
- Battery: 6 months

› Technical data

- **Dimensions:** 122x50x12mm
- **Weight:** 102g
- **Battery:** Li-ion 3.7 V, 1400 mAh, 5.2 Wh (replaceable)
- **AC adapter:** input: 100-240VAC, 50/60Hz, 200mA; output: DC 5.0V, 800mA
- **Standby time:** 140hrs*
- **Call time:** 380min *
(*Depending on network coverage and activated applications the battery life can be reduced.)
- **Internal antenna:**
SAR body: SAR 1.17 W/kg (body),
SAR head: SAR 0.65 W/kg (head)
- **Operating temperature:** -10 to 40°C
- **Bluetooth:** V4.0
- **Operating system:** MocoDorid V4.4.4

› Frequencies

- **BT:** 2402 MHz ~ 2480 MHz
Transmitter power: < 0.88 dBm
- **FM:** 87.6 MHz - 107.8 MHz
- **E-GSM 900/GPRS900/EGPRS900:**
TX: 880-915 MHz, RX: 925-960 MHz
Transmitter power: < 32.62 dBm
- **E-GSM 1800/GPRS1800/EGPRS1800:**
TX: 1710-1785 MHz, RX: 1805-1880 MHz
Transmitter power: < 29.17 dBm
- **WCDMA Band I:**
TX: 1920 MHz ~ 1980 MHz; RX: 2110-2170 MHz
Transmitter power: < 22.89 dBm
- **WCDMA Band VIII:**
TX: 880 MHz ~ 915 MHz; RX: 925-960 MHz
Transmitter power: < 22.93 dBm

- **LTE Band I:**

TX:1920- 1980 MHz, RX:2110-2170 MHz

Transmitter power: < 23.16 dBm

- **LTE Band III:**

TX:1710- 1785 MHz, RX:1805- 1880 MHz

Transmitter power: < 23.49 dBm

- **LTE Band VII:**

TX:1920 MHz~ 1980 MHz; RX: 2110-2170 MHz

Transmitter power: < 23.09 dBm

- **LTE Band VIII:**

TX: 880 MHz~915 MHz; RX: 925-960 MHz

Transmitter power: < 23.15 dBm

- **LTE Band XX:**

TX: 832 MHz~862 MHz; RX: 791-821 MHz

Transmitter power: < 22.92 dBm

› Safety information

- Turn off the phone in hospitals and whenever you are near medical equipment. There should always be a distance of at least 20cm between pacemakers and the phone when it is on.
- Never try to control a vehicle while holding the phone in your hand. Always comply with relevant national laws and traffic regulations.
- Turn off the phone whenever you are travelling in an aeroplane.
- The phone must be switched off whenever it is near a petrol station or other places with explosive substances.
- Never shine the LED torch in the eyes of people or animals! (Protection class 3)
- To prevent hearing impairments, do not use phone on a high speaker volume for



extended periods of time. Do not hold the phone to your ear when the hands-free mode is activated or the emergency button has been pressed.

- Using a headset on a high volume can cause hearing impairments. Check the volume of the headset you are using.
- The phone and the accessories may contain small parts. Keep the phone out of the reach of young children.
- As a precaution, we recommend disconnecting the phone from the charger during thunderstorms.

- The mains adapter serves as a separator between the product and your mains supply. The mains supply must be close to the device and easily accessible.
- This device has been tested for typical applications where the device is carried on the body. To meet the RF exposure requirements, the minimum distance between the body, in particular the user's head, and the handset including antenna must be 0 cm. Belt clips, holsters and similar accessories from third parties used with this device must not contain metallic components.

Accessories carried on the body that do not meet these requirements may not meet the RF exposure requirements and should be avoided.

Use only the device's built-in antenna or an approved antenna.

- This device complies with the essential requirements and other relevant provisions of Directive 2014/53/EU.
All important radio test cases were carried out.
- Caution: Risk of explosion if the battery is replaced by the wrong type. Dispose of the used batteries according to the instructions.
- The device complies with RF specifications when the device is 5 mm from the body.

› **Intended use**

- This phone is robust and designed for mobile use. However, it still needs to be protected from moisture (rain, bathroom water, etc.) and heavy impacts.
- Only for European network standards (AT, BE, CZ, DE, DK, ES, FI, FR, GB, HR, HU, IE, IT, NL, NO, PL, PT, SE, SI, SK, SZ, TR).
- Do not leave it directly exposed to the sun.
- Using the phone for any purpose other than that described above will result in damage to the product. Doing this also entails hazards such as fire, electric shocks, etc. This product must not be changed or modified, and the casing must not be opened.
- The adapter is only suitable for use in conjunction with a standard household mains socket that is connected to your electrical grid and uses 100-240 volts, 50/60Hz (10/16 A) of alternating voltage.

› Waste Management

- **Disposing of the packaging**

The packaging and packaging aids are recyclable and should be recycled.



- **Disposing of the battery**

Batteries should never be disposed of as domestic refuse! As a consumer you are legally required to return used batteries. They can be handed in at one of your community's local collection points or at specialised stores.



- **Disposing of the device**

If this product ever wears out, please don't dispose of it as domestic refuse. Be environmentally friendly! Take the device to a collection station or recycling centre where used devices are processed for recycling in an environmentally friendly manner.



› **DECLARATION OF CONFORMITY (DOC)**

emporia telecom GmbH + Co KG

(Industriezeile 36, 4020 Linz, Austria),

hereby declares that the

emporiaTALKsmart (V800)

telecommunication or radio device complies with
Directive 2014/53/EU.

The full text of the EU conformity declaration can
be viewed on this web page:

<http://www.emporia.eu/doc>



A handwritten signature in black ink that reads "Eveline Pupeter". The signature is written in a cursive style and is positioned to the right of the CE mark.

Eveline Pupeter
CEO, emporia Telecom
15/08/2018, Linz, Austria

EN Subject to mistakes, printing errors and technical changes.



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